

## Hires Terms and Conditions

### Kayaks SUP's & Windsurf Kit

- By hiring craft from us you have agreed to abide by the terms provided and follow this code of practice.
- In the event of the hirer knowingly contravening these terms or the code of practice, or being negligent in a blatant manner, the hire period will be terminated and the craft confiscated and no refund will be provided.
- A refundable deposit of £200.00 is required to hire any craft. This can be provided with debit card details that will only be charged should the need arise. Any breakages/damages or incurred costs will be paid for in full or our insurance excess (£200) whichever is the least.
- The craft/equipment will only be used by you the hirer as detailed on your booking form, and not transferred to another party without the centre's prior consent.
- The centre will carry out all repairs or provide replacements as soon as possible; no refunds will be made for any time lost due to this.
- If the craft is to be stored and used independently of our centre bases, then you are totally responsible for the safety & care of the craft, crew and equipment and specifically responsible for ensuring the craft is securely and safely stored when not in use.
- The centre's decision on area allowed, suitability to hire or suitability of conditions for hire to take place is final. Please remember any decision made to restrict or even stop activities is for your safety.

### Code of Practice.

Your safety is our primary concern. The following rules are designed for the safety of you, your crew, the craft/equipment and other water users. They are also to help you enjoy your time on the water and reduce the risk of any damage to yourselves or the equipment.

- **Buoyancy aids are provided and must be worn at all times whilst afloat.**
- All SUP's are fitted with safety leash. **Safety Leash must be worn at all times.**
- You will be briefed on the area that you are allowed. You are required to stay within this area. These limits are set for your safety.
- Please ensure all equipment is handed back to the centre at the end of your hire period, any missing equipment will be charged for.
- You will operate and conduct the use of the craft in a considerate manner respectful of other water users and the environment at all times.
- **Never drag kayaks, Sups, boards or sails.** They are all light and have handles. Dragging severely damages them. Landing and launching always avoid letting fins hit bottom. Never take on to rocks. Never leave kit in shore line.
- In wind speeds of 10+ kts for SUP's & Kayaks, 15+kts for long boards 20+kts for short boards, poor visibility, unsettled weather or if you are at all uncertain of the conditions, you should not set off or venture further than immediate area. Please confer with the centre if unsure. **Do not set out in a strong offshore breeze.** Always check you are able to paddle against wind/tide before heading out. **If in doubt-don't go out!**
- Always notify a responsible adult or the centre, of intended destination and estimated time of return, give clear instructions to notify the centre if you do not return within one hour of the ETA, or at least two hours before darkness. Please inform this person when you have returned safely.
- Always aim to return with a favourable wind and tide. Advice is available from centre.
- Each craft has a strict occupant capacity for stability & safety and must not be exceeded.
- Quays & Jetties are not to be used by kayaks SUPs & w/surf kit, and must be kept well clear of.
- **Do not obstruct** other craft using quays or harbour areas, specifically **commercial boats.**
- In the event of any problems make for the nearest land possible that is safe to land upon.
- If assistance is required call the centre 01720 422060 **In emergency 999 request "Coastguard"**
- If craft is being kept away from our base then you must be ashore at least two hours before darkness.
- Ensure the craft is kept well above the high tide mark, secured and covered where covers are provided.
- Please ensure the equipment is left clean and tidy at the end of your hire period.
- All equipment must be returned to its designated base at the time stipulated and agreed with the centre.
- Late returns will incur a fee if further hires are compromised or staff are required to wait for you.
- Please inform the centre of any faults or problems as soon as possible and we will arrange repairs or replacements. You must check your equipment prior to going afloat. Windsurfers specifically check UJ and fin is secure.

If you have any queries regarding any of the above then please do not hesitate to discuss with us.